

Aardsma Technology Services  
HTML Emails Module for ClickCartPro

User Documentation

February, 2005 Revision

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## 0.1 Legal Notices

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### Liability

You are solely responsible for how you use the information in this manual, including any loss of revenue or other damages that might result from your use or misuse of the information.

# Chapter 1

## User Documentation

The HTML Emails Module is sold on the ATS website at <http://www.aatechservices.com>.

### 1.1 How the Module Works

The HTML Emails module adds support for HTML-formatted order confirmation emails to ClickCartPro.

ClickCartPro (with or without this module) uses a template system to create and send email messages. With the HTML Emails module, you can include HTML tags in any of your email message templates and the module will send HTML-formatted email messages with the appropriate headers and content.

This module includes new HTML-formatted templates for the three types of Order Confirmation emails—the internal order confirmaiton that you receie, the order confirmation the customer receives, and the “shipper email” that drop shippers receive (if configured).

### 1.2 How to Use the Module

You don't need to do anything! Once ATS has installed the module your order confirmation emails will begin to go out in HTML format.

### 1.3 How to Edit the Email Templates

You can edit these email message templates in the ClickCartPro admin area under Main Menu – HTML Pages & Elements – Manage Mail Elements.

#### 1.3.1 Changing Colors or Including Graphics

You can change the colors, fonts, etc. used in the email message templates, as well as include HTML img tags to refer to images such as your logo in the email messages. Any valid HTML will work.

## 1.4 What about SPAM Filters?

Using HTML emails can increase the probability that your email message will be filtered by SPAM filters. However, the ATS HTML Emails mod uses clean simple HTML code with complete headers and we have not seen any trouble with SPAM filters blocking these messages.

## Chapter 2

# Technical Support and Feedback

ATS provides full technical support for our modules. Contact us at [support@aatechservices.com](mailto:support@aatechservices.com) or 815-686-2705 if you need assistance.

Let us know how we can improve our sales, installation, and documentation process. If you have suggestions please contact us and let us know.

Sincerely,  
Mark A. Aardsma — Owner  
Aardsma Technology Services